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## BLACKPOOL TEACHING HOSPITALS NHS FOUNDATION TRUST

### 1.0 Matter for consideration

- 1.1 The Committee to consider an update report from Blackpool Teaching Hospitals NHS Foundation Trust, including a presentation on the Trust's multi-storey car park.

### 2.0 Recommendation(s)

- 2.1 To note the report and presentation and identify any further issues for scrutiny.
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### 3.0 Summary of key issues

#### 3.1 Mortality Review

- 3.1.1 The Francis report into the Mid Staffordshire Hospital Trust was published on 6<sup>th</sup> February 2013. The report made a series of recommendations to ensure systems were put in place across the NHS to prevent similar failings happening again.
- 3.1.2 Following the publication of the report the Prime Minister, David Cameron, announced a review of Trusts with consistently high Standardised Hospital Mortality Rates (SHMI) between 2010 and 2012. Blackpool Teaching Hospitals was named as one of five Trusts to be reviewed along with Hospital Trusts in East Lancashire, Colchester, Tameside and Basildon. The review will be led by NHS Medical Director, Professor Bruce Keogh, and will begin within the next month, although at this stage the Trust does not know what form the review will take.
- 3.1.3 Blackpool Teaching Hospitals has traditionally had higher than average mortality rates and in the past 18 months the Trust has been doing a significant amount of work to understand why and put improvement plans in place. In March 2012 the Trust commissioned the Advancing Quality Alliance (AQuA), healthcare improvement body, to carry out an independent review of its mortality rates. This involved looking at mortality data, patient case notes and interviewing a number of clinicians and managers. The review concluded there was no cause for concern around the care the Trust gives its patients, however they made a number of recommendations, both administrative and clinical.
- 3.1.4 As a result of the improvement work across the Trust the mortality figures have fallen significantly but because of the way the data is reported nationally these improvements will not be seen in publicly published figures for another 12 months. The Trusts latest (unpublished) figures for July-September 2012 are 102.3 compared to 123.3 for the period July 2012 to June 2012, bringing the Trusts figures much closer to the national average of 100.
- 3.1.5 Blackpool Teaching Hospitals welcomes any further assurance it can give to its patients and public. The review is likely to highlight the significant improvements that have been made but may also present the Trust with some more lessons for us to help further improve patient care.

### **3.2 Queen's Nursing Institute Awards**

3.2.1 Blackpool Teaching Hospitals is delighted to announce that the Family Nurse Partnership Team, comprising of 6 district nursing staff have been awarded the title of Queen's Nurses. This means the Trust has been recognised by the Queen's Nursing Institute as having commitment to improving standards of care in the community and to learning and leadership.

### **3.3 Care Home Nursing Support Team**

3.3.1 As part of the Fylde Coast Unscheduled Care Strategy, funding has been agreed for a 12 month pilot project within Blackpool Community Health Services to set up a Care Home Nursing Support Team, who will support Care Homes and their residents. The team will consist of a Community Matron and three case Managers and will start in April 2013.

3.3.2 The team will be responsible for ensuring that the implementation of the North West Ambulance Service (NWS) Pathfinder Project is embedded within all Care Homes in Blackpool. The team will be responsible for promoting and developing advanced care planning for residents within Care Homes in line with the Long Term Conditions agenda and End of Life strategy. They will also deliver greater collaboration between care home staff, GP surgeries, community health services, Blackpool Victoria Hospital services and out of hour's providers. The team will also provide on-going training and support to care homes in areas such as pressure area care, falls prevention, catheter care, oral and eye care, nutrition and hydration needs and assessment and onwards referral processes as appropriate.

### **3.4 Oncology and Haematology Unit opens**

3.4.1 On Monday 21<sup>st</sup> January 2013 the Trust welcomed the first patients into the new Oncology and Haematology Unit. The unit has been extremely well received by patients, staff and visitors.

3.4.2 The new unit provides a much nicer environment for patients and staff and will definitely enhance patient care. There is far more space than before and there are more side rooms for specialist treatment areas which will enhance privacy and dignity for our patients. The unit cost around £500,000 with Blue Skies Hospital Fund putting £195,000 towards the cost and the League of Friends at BVH providing a further £125,000. The Kay Kendall Leukaemia Fund also donated £21,373 towards the build for furniture and equipment.

### **3.5 Midwife-Led Unit funding boost**

3.5.1 Blackpool Teaching Hospitals is delighted to advise that it has been allocated funding to build a new £680,000 midwife-led unit at Blackpool Victoria Hospital. Work will start immediately on the development which will provide birthing pools and family facilities and vastly improve the choices available for mums-to-be across the Fylde Coast.

3.5.2 The new unit will be made up of four spacious en-suite rooms, two with birthing pools and provide one-to-one midwife care during labour. The unit will offer women a home-from-home environment which will also support birth partners who will be able to stay throughout the woman's time on the unit.

### **3.6 Pathway Redesign**

3.6.1 The Trust has developed a draft Strategic Framework going forward to 2020 and work is ongoing to develop our strategic direction plans further.

3.6.2 It was recognised by the Board that there was a need to further refine our Strategic Framework specifically around key targets in the following areas:

- Reducing Mortality
- Reducing Inappropriate Admissions
- Reducing Harms to Patients
- Reducing Waiting Times
- Patient Pathways

3.6.3 The Trust has since been working on developing these areas and the following Strategic Aims have been identified and agreed:

- 100% of patient and carers involved in decisions about their care
- 100% Compliance with standard pathways
- Zero Inappropriate Admissions
- Zero Harms
- Zero Waits

3.6.4 Strategic Development and Strategic Enabler projects have now been developed to progress the organisation's Strategic Plans, which have been categorised into specific work programme themes around Emergency and Out of Hospital Care, Planned Care and Prevention and Early Intervention, which will support the achievement of the Trust's Strategic Aims.

#### **4.0 Witnesses / representatives**

4.1 As requested by the Committee members, the following persons have been invited to attend the meeting to speak on the matter:

- Kay Holland, Head of Planning, Performance and Contracting, Blackpool Teaching Hospitals NHS Foundation Trust.
- Mrs Wendy Swift, Managing Director of Community Services, Blackpool Teaching Hospitals NHS Foundation Trust.
- Mr Ian McManus, Assistant Director of Clinical Support and Facilities Management, Blackpool Teaching Hospitals NHS Foundation Trust.

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#### **Relevant officer:**

Kay Holland, Head of Planning, Performance and Contracting, Blackpool Teaching Hospitals NHS Foundation Trust

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#### **Appendices attached:**

Appendix 4a, car park powerpoint presentation.

#### **Background papers:**

None

#### **Websites and e-mail links for further information:**

None

#### **Glossary:**

SHMI – Standardised Hospital Mortality Rates

AQuA - Advancing Quality Alliance

NWAS - North West Ambulance Service